

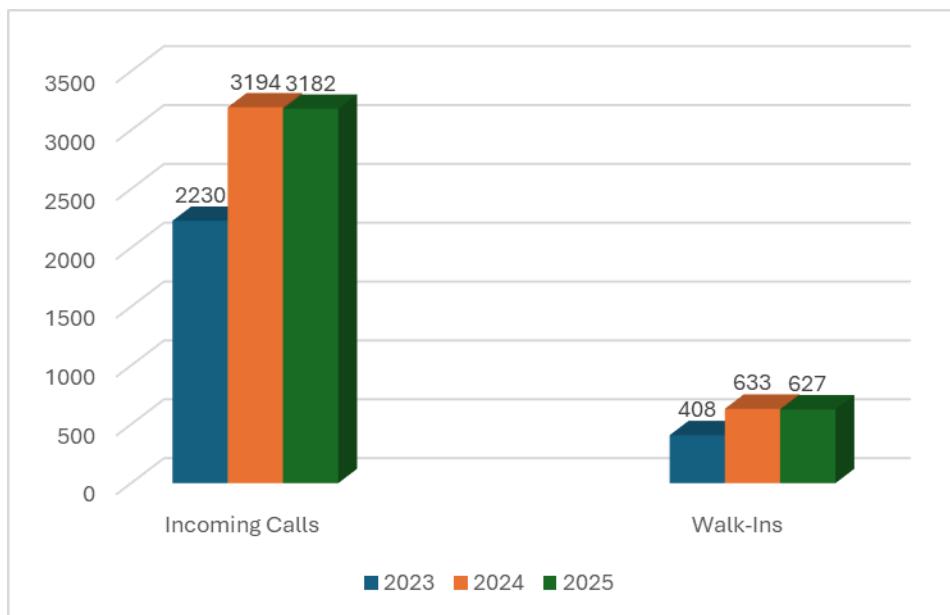
COUNTY OF LOUISA
MONTHLY DEPARTMENT REPORT



Department: Human Services
Period: April 2025

INDICATORS AND STATISTICS

CUSTOMER SERVICE:

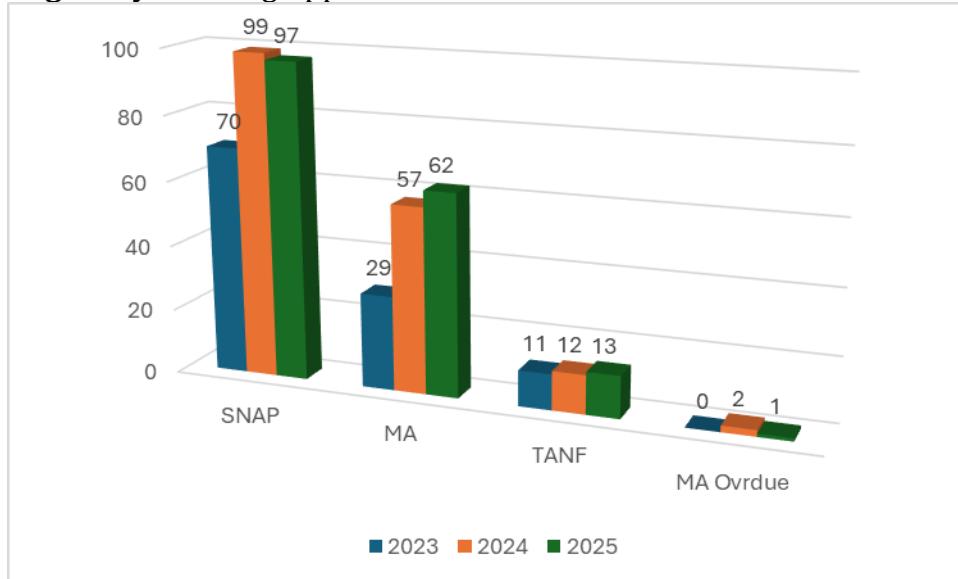


Customers are calling multiple times to speak with workers about their benefits cases or seeking information about other resources in and outside of Louisa County. There was slight decrease in foot traffic as more clients are trying to conduct as much of their business over the phone and the next energy assistance program will not begin until June. The highest number of visitors to the agency occurred on Mondays (124), Tuesdays (172), and Wednesdays (130) with just over 30 visitors on each of those days. On Thursdays (91) and Fridays (110) there was just over 25 visitors each of those days. There was no observed holiday in the month of April.

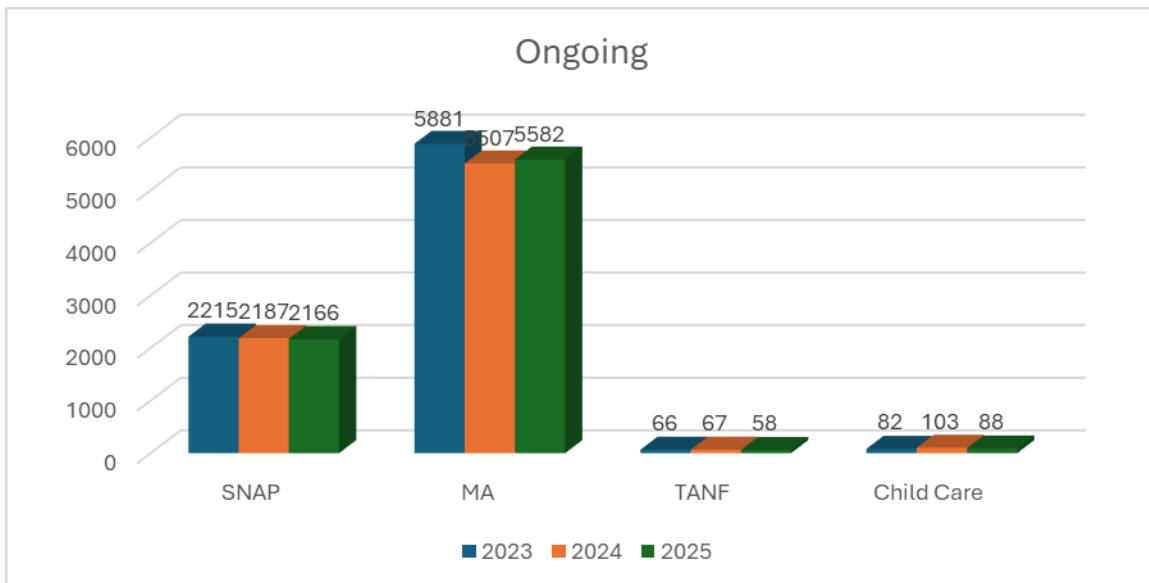
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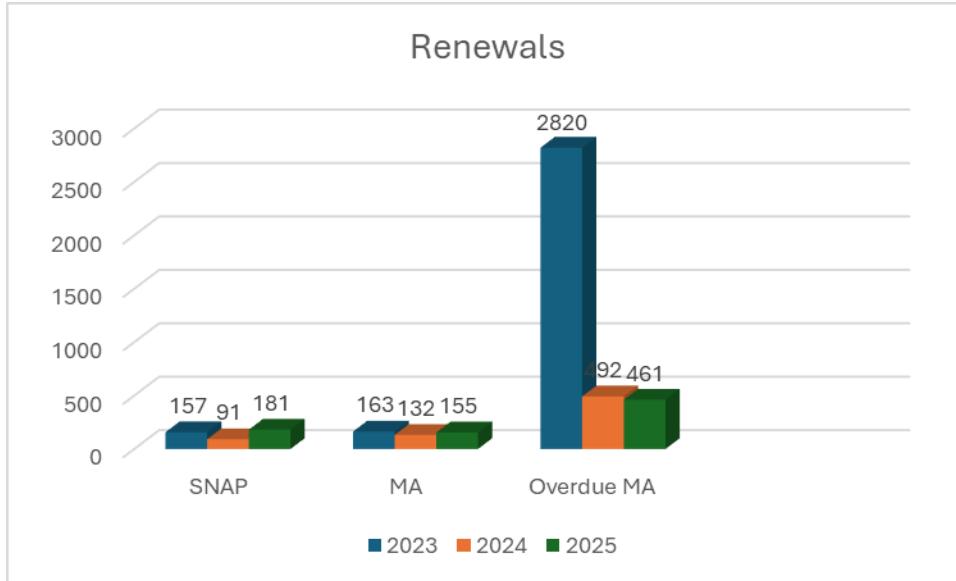
Eligibility: Pending Applications



Ongoing



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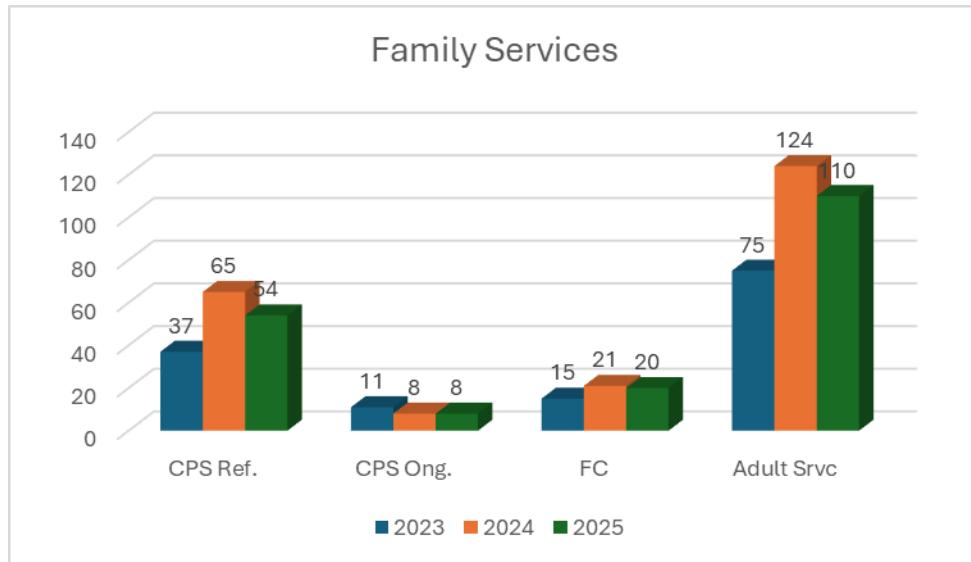
Caseloads for SNAP and Medicaid have begun to level out over the last three years. Although unit vacancies have been filled, worker inexperience is still impacting processing timeliness. Contract benefits workers are providing case processing and additional support currently. Overdue Medicaid renewals are increasing due to staff that are still in the training phase of the work. The local agency is receiving assistance from another locality that can offer support to complete overdue renewals for Medicaid. The number may remain the same or increase in the short term until the new workforce have the training necessary to process cases.



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Services Unit:



FOSTER CARE SUMMARY:

Two new youth came into care this month; these youth were receiving In-Home services and before the court for truancy and delinquency which ultimately resulted in them being placed in foster care. We have one case (2 children) pending adoption finalization, we are waiting for the Judge to sign the Final Order. One case is on TPR appeal in Circuit Court; however, the children are in their pre-adoptive placement awaiting permanency.

As of April 2025, there are 20 youth in foster care. Six (6) youth have been in care for less than 12 months, six (6) youth have been in care for more than 12 months, but less than 24 months and two (2) youth have been in care for more than 24 months. Each of these youth have had a face-to-face visit as required by State and foster care policy. One (1) of these youth reside in relative foster homes, five (5) youth are in congregate care, four (4) youth are in pre-adoptive placements, three (3) youth in a non-relative foster home placement and six (6) youth are in the Fostering Futures program.

FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

We have two new local foster families fully trained and approved. One family is open to adoption and is currently participating in visits and open to placement with a youth in our care. The other family will be used initially as respite/short term placements for younger children. We have two additional local families just starting the approval process.



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CPS Summary:

For the month of April:

Below are the number and reason for April screen outs:

Does not meet definition – 26.

Alleged Abuser not a caretaker – 1

Duplicate Referral – 4

Inadequate Information – 7

Alleged abuser not a caretaker/Sexual Abuse – 4

Total – 42

Adult Services Summary:

In the month of April:

- # of APS Reports: 24
- # of AS cases: 8
- # of Guardianship Cases: 72
- Total # of APS/AS/Guardianship Cases: 104

Case Closure Specific to type of Substantiated Abuse/Neglect/Exploitation:

Self-Neglect – 2

Neglect – 1

Mental Abuse – 2

Perpetrator is a relative – 2

Financial Exploitation – 3

Other Exploitation – 1

Total of clients who Needs Protective Services – Accepts – 0

Total of clients who Needs Protective Services – Refuses – 2

Total of clients who Needs Protective Services – No longer exists – 4

Total Invalid APS Investigations – 13

Total Unfounded Investigations – 5

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases

There are currently five (5) In-Home cases, three (3) Family Support cases. Eight (8) cases are court ordered for services. One (1) case was opened and five (5) cases closed. There were three (3) court appearances. Thirty-five (35) clients receive services in these categories.

PROJECT REPORTS AND ACTION ITEMS

1. The Louisa Department of Human Services has moved into its new building is officially open for business.

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PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid expansion passed and the State has appropriated funds into the local budget to cover the cost of expansion. Funds go into the administrative budget in each FY.
2. April is Child Abuse Prevention Month. Blue pinwheels were placed in front of the agency and around the agency sign to promote awareness.